



THE NEW AMERICAN BACKYARD

WARRANTY

NOVO products include our LIMITED LIFETIME WARRANTY with all replacement parts 100% non-prorated.

NOVO Limited Warranty is valid for original purchaser at original site of delivery with proof of purchase and photo documentation only. Warranty is void upon transfer of ownership. Warranty does not apply to products installed in any commercial, rental, or non-residential application. Warranty covers replacement parts only. Manufacturer is not responsible for labor or labor-related costs. Warranty does not cover discoloration, surface rust, corrosion, or oxidation, which may occur due to harsh environments, chemicals, or overheating. Warranty will not apply for damage resulting from improper installations, abuse, extreme environments, grease fires, or misuse. Proof of regular and proper maintenance is required. Coastal, humid, and/or salt environments are subject to manufacturer review. All out-of-box claims must be made within 30 days of purchase and must be made prior to installation. Any product installed damaged will be considered damaged during installation and not covered under warranty. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

TO OBTAIN WARRANTY PROTECTION UNDER THE NOVO LIMITED WARRANTY, YOU MUST SUBMIT A COMPLETED REGISTRATION FORM ONLINE AT WWW.NOVOGRILLS.COM WITHIN 30 DAYS OF THE PURCHASE DATE. FAILURE TO SUBMIT THE REGISTRATION FORM WILL VOID THE LIMITED WARRANTY PROTECTION.

Please be advised - all display models are sold "as is" and the warranty covers the following items only: main burners (Limited Lifetime Warranty), grates (Limited Lifetime Warranty), burner covers (Limited Lifetime Warranty). All warranties are subject to the review and approval of NOVO.

GAS APPLIANCES (GRILLS, SIDE/POWER BURNERS)

- Limited Lifetime Warranty on construction and manufacturer defects
- Limited Lifetime Warranty on stainless steel construction
- Limited Lifetime Warranty on cooking grates, burners, burner covers, valves, stainless steel burner covers and heat zone separators, temperature gauges, & hood springs
- Limited Lifetime Warranty on briquette systems
- 3 Year Warranty on all other parts, components, & electrical, including: LED bulbs, wire harness, & switches; power source wire; transformer; interior halogen light wire & bulb; regulators

COLD STORAGE & SINKS

- Limited Lifetime Warranty on coolers
- 3 Year Warranty on drains & faucets

REFRIGERATION (15" & 24" models)

- 3 Year Warranty on all construction including compressors
- 1 Year Warranty on transformer, LED bulbs, LED harness, power source wire, LED switches, interior halogen light wire/bulbs

DRAWERS, DOORS, GRILL LINERS & CARTS

- Limited Lifetime Warranty on construction, workmanship and materials for all stainless steel parts, including doors, drawers, grill liners, & carts
- 3 Year Warranty on electrical (Warming Drawers)

VENT HOODS

- 5 Year Warranty on all stainless steel construction
- 3 Year Warranty on blowers, LED lighting, wiring harnesses and switches